

Privacy Policy

PRIVACY STATEMENT

Morgan Ridge Vineyards and Brewhouse is committed to customer support and service. As part of our shopping experience, we routinely gather information about our customers. This helps us to serve and improve the customer experience.

Morgan Ridge Vineyards does not sell, rent or authorize the sale or rental of your personal information to third party companies for any use.

By using our website, you are accepting the policies in this privacy statement. Morgan Ridge may change our privacy policies at any time. The revised statement will be posted to the website. By using the website, you accept the policies as reported on the site. What personal information do we collect from customers?

For Morgan Ridge information only, you may be asked to provide the following:

- Name
- Address (Billing and/or Shipping)
- Phone Number
- eMail Address
- Credit Card Number

We store your contact information on the website, using current best standards for security. We do not store your credit card information.

What other information do we collect?

Our website will track the browser type and IP Internet Provider that you utilize to visit our site. We may use this type of information to improve navigation and functionality for customers. Our site will collect information such as how you found the site, navigation, pages viewed, and purchases made.

What Other Internet tools are utilized in the collection of information?

Morgan Ridge Vineyards and Brewhouse's site may utilize cookies and other tools to enhance your shopping experience and capture information that will be used to ensure your visit to our website is easy and efficient.

Cookies allow a website to store an identification code on your computer. The code acts as an information retrieval tool. We place this identification code through the use of persistent cookies, which will remain on your computer until they expire or are deleted from your system. These cookies help to recall certain pieces of information about you such as your shopping cart, password, and shopping preferences, i.e., what product or item you displayed last.

By allowing cookies, you will enjoy many features on our website to improve navigation and functionality. However, if you do not want cookies on your computer, the Help menu of your system will aid you in the removal of existing cookies or blockage of them entirely.

SECURITY STATEMENT

Your personal information is protected by encryption software when it is transmitted to us. The servers that store your information are maintained in a highly secure location with restricted access. We truncate your credit card number to the last four digits when we need to communicate with you regarding order information.

Do we share your personal information with third parties?

Yes. To process your order(s) properly, we must share credit card information with the credit card company you choose to use. We may also share certain personal address and telephone information with UPS with shipments leaving our property so that your order(s) ship correctly and in a timely manner.

Additionally, Morgan Ridge Vineyards and Brewhouse may utilize outside companies for a variety of services including, but not limited to, accounting, marketing, and IT outsourcing to aid us in providing and improving customer services. To facilitate these services, these providers will have access to your personal information but are not authorized to use it for any other purpose.

Refund/Return Policy

Consumable items leaving Morgan Ridge Vineyards and Brewhouse are not eligible for returns. Any items purchased from our website are considered a final purchase. Events scheduled are considered rain or shine due to the covered pavilion unless cancelled due to Acts of Nature or reasons deemed valid by Morgan Ridge at that time a refund will be credited back to the credit card that was used for the purchase.